

Annex no. 1 LIST OF CONTRACTUAL PENALTIES

a) Contractual penalties imposed on the Owner

Breach of any provision of the General Conditions	Amount of the contractual penalty	Recipient of the contractual penalty	Administrative fee for HoppyGo
1. Cancellation of the lease less than three days prior to the Vehicle handover, or failure to arrive for the Vehicle handover for more than 30 minutes after the agreed term of handover.	1000 CZK	HoppyGo	300 CZK
2. Handover of the Vehicle which is technically unfit.	2 000 CZK	Driver	300 CZK
3. Handover of the Vehicle with incomplete documents according to the General Conditions.	1 000 CZK	Driver	300 CZK
4. Fee For each reminder sent to the Owner pursuant to Article 9.5 of the GTC	300 CZK	HoppyGo	0 CZK
5. Conclusion or attempt to conclude a lease or other similar contract related to the Vehicle with the Driver outside the Application or in the case of another serious breach of General conditions.	20 000 CZK	HoppyGo	0 CZK
6. Login sharing	1 000 CZK	HoppyGo	0 CZK

b) Contractual Penalties imposed on the Driver

Breach of any provision of the General Conditions	Amount of the contractual penalty	Recipient of the contractual penalty	Administrative fee for HoppyGo
1. Cancellation of the lease less than three days prior to the Vehicle handover, or breach of obligation arising from the General Conditions which caused that the handover cannot be realized.	Up to 50 % of the Lease Fee (the exact amount shall be determined by HoppyGo)	65 % by the Owner and 35 % by HoppyGo	300 CZK
2. Missing financial funds on the relevant bank account during handover of the Vehicle, during its return or during any extension of the Lease.	1000 CZK	HoppyGo	0 CZK
3. Vehicle is not returned within the agreed term and time, not even after additional 30 minutes.	500 CZK for each started hour of default, not more than 2000 CZK	Owner	300 CZK
4. The Vehicle is not returned in the state as it was taken over, including damage or pollution of interior or exterior.	500 CZK and compensation of caused damage	Owner	300 CZK
5. Return of strongly polluted Vehicle (HoppyGo is entitled to assess the pollution with respect to data and photos mentioned in the handover protocol during the return of the Vehicle).	1 000 CZK and compensation of caused damage	Owner	300 CZK
6. Breach of duty defined by the road traffic laws.	The amount of penalty imposed by the relevant authority	Owner	300 –600CZK *
7. Leaving the Vehicle for its use by a third person in conflict with the General Conditions.	2 000 CZK	Owner	300 CZK
8. Conclusion or attempt to conclude a lease or other similar contract related to the Vehicle with the Owner outside the Application or in the case of another serious breach of General conditions.	20 000 CZK	HoppyGo	0 CZK

9. Use of the Vehicle in conflict with conditions specified in the Application, including changes or modifications of the Vehicle, its use outside the territory specified in the Application, outside Europe or operation of the Vehicle on non-public roads, races or competitions.	2 000 CZK	Owner	Local payment 300 Kč / Payment abroad 400 Kč
10. Exceeding the maximum permitted speed limit by more than 30 km/h, according to Act 361/2000 Coll., while driving a car rented through HoppyGo, which in some cases can be monitored by the owner from a tracking device located in the car, may result in a fine being issued by HoppyGo if these actions are reported by the owner to our customer care team.	2 500 CZK	Owner	300 CZK
11. HoppyGo administration fee for handling and processing insurance event(s), associated with rental.	500 CZK	HoppyGo	0 CZK
12. HoppyGo administration penalty fee for extraneous customer care support in case of unjustified complaint.	500 – 1 500CZK **	HoppyGo	0 CZK
13. Damage covered by the owner's liability insurance	1 000 – 5 000 CZK ***	Owner	300 CZK

* The actual amount of the administrative fee for HoppyGo is based on the direct costs associated with the processing of the documentation for the contractual penalty.

** In relation to the costs incurred

*** The amount of the penalty depends on the amount of damage caused, or on increasing owners insurance payment