



Information about the insurance broker

HoppyGo s.r.o.

HoppyGo s.r.o., Reg No.: 066 28 664, with registered office at Řehořova 908/4, 130 00 Prague 3 (hereinafter the “Broker”) carries our brokering activities as a supplementary insurance broker.

Registration of brokers can be verified with the Czech National Bank at the address: Na Příkopě 28, Prague 1, or on its website at <https://www.cnb.cz/cnb/jerrs>.

The Broker conducts brokering activities for UNIQA pojišťovna, a.s. The Broker has no direct or indirect share in the voting rights or the registered capital of UNIQA pojišťovna, a.s.

UNIQA pojišťovna, a.s. has no direct or indirect share in the voting rights or registered capital of the Broker.

The insurance company rewards the Broker for brokering insurance by awarding a commission on the basis of the insurance premium. The reward is not covered or paid out directly by the client.

You can submit claims or complaints concerning brokering of insurance to the Broker or to UNIQA pojišťovna, a.s.

The Broker can be contacted personally or in writing at the address: Řehořova 4, 130 00 Prague 3 or by sending an e-mail to info@hoppygo.com.

UNIQA pojišťovna, a.s. can be contacted personally or in writing at the address: Úzká 488/8, 602 00 Brno, or by sending an e-mail to info@uniqa.cz. Detailed information about the procedure for settling claims and complaints is set out in the Claims Rules published at www.uniqa.cz or available at UNIQA client centres. You can also submit a complaint to the Czech National Bank with registered office at Na Příkopě 28, 115 03 Prague 1, which is the Broker’s supervisory body.

According to Act No. 634/1992 Sb., on consumer protection you can contact the Czech Trade Inspection (www.coi.cz) or the Office of the ombudsman of the Czech Insurance Association (<https://www.ombudsmancap.cz/>) for the purpose of out-of-court settlement of disputes.